



August 3, 2005

To Whom It May Concern:

Please allow this letter to serve as acceptable proof of the policies and actions ITP, Inc. has taken in response to the Public Notice issued by the FCC on July 26th, 2005.

ITP takes matters of public safety, specifically relating to E911, very seriously and has taken the following immediate actions:

- Mailed letter to all active customers stating 911 emergency services are not currently available using our service. Included with the letter are 2 warnings stickers, stating 911 cannot be dialed from this device/phone. Customers are instructed to place stickers both on the VoIP device and connected phone. The letter must be returned signed and dated by August 22nd, or customer's device will be deactivated until such time the signed letter is received.
- A mass email has been sent to all customers notifying them that 911 emergency services are not currently available using our service. The email also mentions that they should soon be receiving the above mentioned letter that must be signed and returned no later than August 22nd, in order to maintain service.
- Our website's FAQ and Terms sections have been updated to include the 911 warnings. See <http://www.itp4you.com/911.aspx>
<http://www.itp4you.com/terms.htm>
- All new orders are shipped out with a prominent 911 warning in the instructions. 911 warning stickers are also included.

We feel confident that the above actions will bring customer awareness to approximately 90% or higher by the August 29th, 2005 deadline. Any customer who has not responded to ITP in writing affirming their understanding that 911 services are unavailable using our VoIP devices, will be deactivated.

ITP strives to be in full FCC compliance. If there are any further steps we can take to ensure public safety using our VoIP service, please let us know.

Thank you,

Donny Graber
President
ITP, Inc.

